CoaguChek® Patient Services

Your partner in empowering patients to perform PT-INR self-testing
The value of PT/INR Patient Self-Testing

PT/INR patient self-testing (PST) can be a valuable component of a successful warfarin therapy program. Rather than test their PT/INR levels in traditional settings, such as the lab or point-of-care settings like a doctor’s office or anticoagulation clinic, patients can test from the comfort and convenience of their own home.

PST has proven to provide improvements in:

**Outcomes**
Improved patient outcomes, including more time in therapeutic range (TTR)\(^1\,^2\)

**Risk**
Reduced risk of adverse events\(^3\)

Your patients can enjoy the peace of mind of knowing they’re testing with a CoaguChek XS meter from their home—the same trusted technology found in 9 of the top 10 integrated health networks in the country.\(^4\)

- Easy to use
- Results correlate closely (97%) to lab results\(^5\)
Empower your patients with CoaguChek Patient Services

CoaguChek Patient Services (Roche) supports PST programs. Created with your patients’ needs in mind, every aspect of service caters to the best possible patient experience, with a focus on patient satisfaction and testing adherence.

With CoaguChek Patient Services, patients experience:

- **Satisfaction**: Increased patient satisfaction and quality of life
- **Adherence**: Patient adherence program to prescribed testing frequency

Because of our commitment to meeting patients’ needs, CoaguChek Patient Services has achieved a 93% satisfaction rating, from a 2012 patient survey.

**Flexibility**
- Two testing frequency options per the physician’s discretion
- Multiple test result reporting options—online, phone, or wirelessly using CoaguChek XS mPOC Kit

**Convenience**
- Test from anywhere,* any time of day
- Face-to-face training at the patient’s home with CoaguChek Patient Services certified nursing staff, or at the doctor’s office with certified trainers
- Adherence programs provide friendly reminders when tests are due

* Product limitations are 14,000 ft. The CoaguChek XS mPOC Kit transmits results only where phone coverage is available.
Partner with CoaguChek Patient Services

Concerned about the additional work associated with offering patient self-testing? CoaguChek Patient Services works with healthcare professionals to ease the administrative burden related to INR testing and help to streamline your PST program.

CoaguChek Patient Services helps healthcare professionals increase:

**Workflow efficiency**
Streamline process of care at your clinic

**Trust**
91% of healthcare providers are likely to recommend to a colleague

As your partner, CoaguChek Patient Services provides the tools and resources for a successful program:

- Patient self-testing education
- Streamlined patient enrollment
- Face to face patient training
- Compliance and result management
- Ongoing service and support
- Patient engagement via quarterly patient newsletter
Getting started with CoaguChek Patient Services

First, you will:

1. **Identify patients** who are ideal self-testing candidates, such as those who are able to test on their own, and are interested in getting involved in their care.

Some patients that might make good candidates:

- Travel frequently for work, school or pleasure
- Have difficulty managing regular visits to an office/clinic (e.g., due to age, activity level or transportation challenges/costs)
- Have a reliable caregiver who would appreciate a more accessible approach
- Live far from an office/clinic or lab
- Take multiple medications because of other conditions
- Require frequent (e.g., weekly) testing due to serious medical condition(s)
- Have difficulty with frequent venous blood draws
- Can’t tolerate side effects from newer anticoagulants—or a higher co-pay for them

2. **Complete physician order form** and submit to CoaguChek Patient Services via fax (800-779-8560) or online at CoaguChekLink.com

Then, CoaguChek Patient Services will:

3. Check patient’s insurance coverage and contact patient with an out-of-pocket estimate. If patient remains interested in proceeding, patient is enrolled into services.

4. Train patient on how to test using the CoaguChek XS meter and how to report results based on your prescribed frequency. (You can also become certified to train your patients)

5. Collect and report PT/INR results to you via fax or CoaguChek Link.com. Patient is automatically alerted if a scheduled test is missed.

Regularly, you will:

6. **Continue to manage warfarin therapy** with patient as needed.

For more information about implementing a PST program for your patients, call your representative or visit CoaguChekPatientServices.com for tools and resources.


5 CoaguChek® XS PT Test [package insert 05967694001(01)]. Indianapolis, Ind: Roche Diagnostics; 2010.

